Community Health Ambassador Position Description

Brooklyn Community Pride Center is seeking part-time community health ambassadors to engage in health outreach centering around MPV (monkeypox) for up to 6 months. This is a temporary position for 10 to 20 hours per week, based on both the employee’s schedule and the Center’s need. This is likely to include evening/night hours. The community health ambassadors report to the program manager health and wellness and collaborate with other staff as appropriate.

The below qualifications are only a guide; please apply if you feel this role is a good fit for you, even if you don’t meet these qualifications. Paid training on MPV and health outreach will be provided. Lived experience in the community is prioritized.

Scope of Duties

- Conduct targeted, trauma-informed, stigma-reducing education and proactive engagement on MPV prevention, testing and vaccination at locations where communities are at highest-risk
- Conduct community outreach in a variety of venues, including but not limited to LGBTQ+ bars, clubs, other nightlife, community centers, healthcare facilities, festivals, and other events. This is likely to include evening/night hours.
- Conduct outreach via social media, as well as LGBTQ+ apps, such as Grindr, Feeld, and Lex.
- Conduct phone/text outreach to existing client/networks. Support eligible community members to access MPV vaccinations, including providing support for scheduling and attending appointments.
- Maintain accurate records of your community outreach efforts.
- Using medically accurate information from reputable sources to assist in the creation of contextualized and culturally appropriate educational and outreach materials to inform and engage communities on MPV transmission, prevention, symptoms, testing, and vaccines
- Assists in various health-related projects outside of MPV as needed. This is a wide range, including HIV testing and education, resource navigation, wellness activities, and more.
- Manages the reception desk on an ad hoc basis as the entry point for site visitors to familiarize them with the Center and the services, activities, and amenities it offers. Assists with administrative duties as needed.

Characteristics

- Work experience in health, social services, and/or LGBTQ+ topics is preferred. Lived experience in the community is prioritized. An associates or bachelor’s degree in health and/or social services is beneficial, but not required.
- Knowledge of and commitment to addressing the issues and challenges of LGBTQ+ communities, in particular folks of color, trans folks, folks with disabilities, sex workers, and others often marginalized in traditional public health programming.
- Competent in LGBTQ- and TGNCNB- affirming communications. This must include the proper use of folks’ pronouns.
- Demonstrated ability to handle health information with sensitivity and confidentiality.
- Comfortable discussing sexual health topics; takes a sex-positive and medically informed approach.
- Knowledge of harm reduction principles preferred.
- Familiarity with enrollment portals, spreadsheets, and other tech platforms is preferred.
- Excellent emotional intelligence with exceptional ability to connect, engage, and gain trust with the individuals served through the Center. Competent in providing trauma-informed care.
- Connection with LGBTQ+ nightlife or other LGBTQ+ community gathering spaces is preferred.
- Ability to communicate effectively in other languages, particularly Spanish or Haitian Creole, is helpful.
- Self-motivated with high attention for detail and a flexible and collaborative work ethic.

Compensation: This is a temporary part-time non-exempt position at $20 to $25 per hour commensurate with experience.

Applications: E-mail a brief cover letter and your resume to Brooks Nicolosi at monkeypox@lgbtbrooklyn.org. Subject: [Your name]: Brooklyn Community Pride Center community health ambassador.